

# REMAN EXTRA

## Enhanced Warranty Now Available

In addition to our standard One Year Limited Warranty for remanufactured components, REMAN EXTRA helps cover your travel time and labor for a nominal fee of \$20.\*\*

### Warranty Advantage

If a Reman Extra component must be replaced within 1-year from date of purchase, the cost of labor to remove or replace the part can be recovered when Reman Extra coverage is purchased.\*

### How the Program Works

If a unit fails under warranty, call our warranty hotline at (717) 254-3747 for a return material authorization number (RMA#). Our hotline personnel will attempt to help fix the problem over the phone, if they are not able to solve the problem, they will have you return the unit to the Servicenter for warranty evaluation.

If the unit is found to be faulty, FSIP will remanufacture the unit and return it at no cost. Once the unit is replaced, mail or fax a copy of your work ticket with the travel/labor charges to the Servicenter for reimbursement.\*

If the unit is determined Test-OK (No Failure Found) when received, the Servicenter will return the unit at your cost and reimbursement for travel/labor charges will not be covered.

Use FSIP Part Number REMAN EXTRA when sending in repairs to take advantage of REMAN EXTRA.

\* Maximum allowable labor reimbursement over the one year warranty period is \$100 for each covered component. Copy of the work ticket must be sent to the Servicenter, once FSIP warranty evaluation determines unit is faulty, for payment. Reman Extra is not available on battery chargers.

\*\* Non-refundable.



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